

WHAT DID YOU SAY?

COMMUNICATING WITH DIVERSE POPULATIONS

DELTA STATE
UNIVERSITY 

First Responders encounter individuals from diverse backgrounds and abilities on a daily basis when responding to everyday emergency calls. The “*What Did You Say?*” seminar was developed to provide information they need to communicate with vulnerable populations during these emergency situations. This seminar is also open to the community that may be interested in learning the topics discussed.

TUESDAY | 5:30 to
JULY 19 | 7:00 PM
JACOB CONFERENCE CENTER
Ewing Hall

WORKSHOP OUTCOMES:

- Define various ways of communication
- Identify common misconceptions about communicating with diverse and vulnerable client populations
- Explain why people with communicative disabilities are often victims of crime
- Describe what to expect and how to handle first response situations with individuals with communicative disorders
- Recognize the range of cognitive diversity
- Evaluate best practices when communicating with medically diverse populations

OPEN TO THE COMMUNITY
FREE EVENT

1.5 Contact Hours
for First Responders
\$20

1.5 CE's for Social
Work \$25

EVENT LED BY

Lesley Mancini, M.S., CCC-SLP
& Taylor Skelton, LMSW

REGISTER ONLINE TO ATTEND
www.deltastate.edu/whatdidyousay

Questions? Contact Elizabeth Joel at ejoel@deltastate.edu or 662-846-4871.