

# WHAT DID YOU SAY?

## COMMUNICATING WITH VULNERABLE POPULATIONS

DELTA STATE  
UNIVERSITY 

First Responders encounter individuals from diverse backgrounds and abilities on a daily basis when responding to everyday emergency calls. The *“What Did You Say?” seminar* was developed to provide information they need to communicate with vulnerable populations during these emergency situations.

This seminar is also open to the community that may be interested in learning the topics discussed.

**TUESDAY** | 5:30 to  
**JULY 19** | 7:00 PM  
**JACOB CONFERENCE CENTER**  
*Ewing Hall*

### WORKSHOP OUTCOMES:

- Define various ways of communication
- Identify common misconceptions about communicating with diverse and vulnerable client populations
- Explain why people with communicative disabilities are often victims of crime
- Describe what to expect and how to handle first response situations with individuals with communicative disorders
- Recognize the range of cognitive diversity
- Evaluate best practices when communicating with medically diverse populations

OPEN TO THE COMMUNITY  
**FREE EVENT**

1.5 Contact Hours  
for First Responders  
\$20

1.5 CE's for Social  
Work \$25

### EVENT LED BY

Lesley Mancini, M.S., CCC-SLP &  
Taylor Skelton, LMSW

REGISTER ONLINE TO ATTEND  
[www.deltastate.edu/whatdidyousay](http://www.deltastate.edu/whatdidyousay)

Questions? Contact Elizabeth Joel at [ejoel@deltastate.edu](mailto:ejoel@deltastate.edu) or 662-846-4871.