Mick Nguyen - Intelligence Analyst

Active TS/SCI Clearance (714) 589-6381 | micknguyen1@gmail.com |based in Anaheim, CA linkedin.com/in/mick-nguyen

EXPERIENCE

195th Wing – California Air National Guard, 234th IS OL-A

1N0X1 All-Source Intelligence Analyst

- Conducted real-time open-source analysis and review of information sources
- Accessed government and non-government databases on classified and unclassified platforms
- Provided time-sensitive analytical products, including briefs, threat and trends assessments, information bulletins, strategic analysis of the area of responsibility
- Worked individually and with diverse teams, managing multiple priorities in a dynamic and demanding environment

Starbucks

Barista

Huntington Beach, CA Mar '19 – Dec '20

Santa Ana, CA

Anaheim, CA

May '17 – Jan '19

Feb '19 - Dec '20

IFTB Los Alamitos, CA

Feb '20 - present

- Provided customer service at the drive-thru and walk-up windows, including over headset
- Prepared drinks and meals in a timely manner, in a high-pressure environment with heavy multi-tasking
- Navigated individual and team personality dynamics in a professional, productive manner
- Performed cleaning, stocking, maintenance, and training

Organic Textiles, LLC

Content Writer

- Wrote and imaged content for blogs on various company brands, Amazon listings
- Handled customer service via email, phone, chat, and in-person
- Performed warehouse duties, including packaging, shipping, cleaning, delivery, and heavy lifting

The Travel Bottle

Content Writer

- Wrote and imaged content for blog, website, Kickstarter, email newsletter, video script, and product slip copy
- Performed warehouse duties, including operating industrial laser printer, packing, shipping, cleaning, heavy lifting, and inventory tracking

EDUCATION

| Delta State University | Online |
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| Geospatial Analysis and Intelligence, B.A.S. | Aug '21 - present |
| Community College of the Air Force | Goodfellow AFB, TX |
| Intelligence Studies and Technology A.S. | Feb '21 – present |
| Arizona State University | Online |
| English B.A. | Jan '20 – Jun '22 |
| Santa Ana College | Santa Ana, CA |
| Emergency Medical Technician certification | Feb '22 – Jun '22 |

SKILLS & QUALIFICATIONS

- Vietnamese Conversational
- Grant and Blog Writing, Copywriting