**Delta State** 

#### Student Affairs/VPSA

#### **Student Financial Assistance**

#### SFA Unit Mission Statement

#### Mission statement

The goal of the Financial Aid Office at Delta State University is to provide the opportunity for its students to secure funding to assist with paying for their education.

#### **Related Items**

There are no related items.

#### SFA\_Goal\_1\_1112: Create electronic procedures to upload state scholarship data electronically rather than manually Start: 7/1/2011

End: 6/30/2012

#### Unit Goal

Update manual processes for receiving state scholarship awards from IHL to an electronic process so that data does not have to be loaded to Banner one student at a time.

#### **Evaluation Procedures**

The amount of time required in past academic years to post scholarships and review eligibility status of state scholarship recipients will be compared to the amount of time required with the new procedures.

#### Actual Results of Evaluation

Financial Aid staff worked with the DSU OIT Department to develop a procedures for loading the IHL data to Banner elecronically rather than manually. OIT staff were unable to prepare a process in time to load data for the 2011-12 academic year. There has been some additional work with OIT, but a process has not yet been developed.

#### Use of Evaluation Results

Financial Aid staff will continue to work with the OIT department to develop this electronical procedures.

#### Related Items

#### SFA\_Goal\_2\_1112: Update Website with Consumer Information

Start: 7/1/2011 End: 6/30/2012

#### Unit Goal

Update Financial Aid website to include links to required consumer information that is available in various locations throughout the Delta State website.

#### **Evaluation Procedures**

Visited website and verified that links had been established to required consumer data.

Links are provided and updated by Institutional Research at

#### http://www.deltastate.edu/pages/4507.asp

A link from the DSU Financial Aid website is provided.

The Higher Education Opportunity Act (HEOA) of 2008 requires that universities make available to current and prospective students important information concerning each institution's academic programs, retention rates, graduation rates, crime reports, financial aid procedures and more in an effort to ensure fairness and transparency for all higher education consumers. Delta State has developed this webpage for current and prospective students to access the necessary information according to HEOA. Delta State hopes that this effort between the University and the Department of Education to provide data to prospective students will help them make the best college decision for them and their future.

For additional information about Delta State University, please see the College Navigator website maintained by the U.S.

Department of Education in which you can compare Delta State to over 7,000 higher learning institutions across the United States.

#### **General Institutional Information**

- Accreditation of Institution and Programs
- Career and Job Placement Services
- Computer Use
- Copyright Infringement
- Educational Programs
- Faculty
- File Sharing
- Instructional Facilities
- Internet Course Schedule
- Net Price Calculator
- Price of Attendance
- Privacy of Student Records (FERPA)
- Student Diversity
- Student Activities
- Students with Disabilities
- Textbook Information Select the academic term and year you wish to view. You may then search for the desired course, and click on the "Course Materials" link to see information (including the ISBN) for required course materials.
- Transfer of Credit Policies and Articulation Agreements

#### Health and Safety

- Campus Crime and Fire Information
- Campus Security Policies
- Drug and Alcohol Abuse Prevention Program
- Emergency Procedures
- Vaccination Policies

#### Intercollegiate Athletics

- · Graduation Rates for Students Receiving Athletically Related Student Aid (Student Right-to-Know Act)
- Program Participation Rates and Financial Support Data (Equity in Athletics Disclosure Act)

#### **Student Financial Assistance**

- Assistance Available From Federal, State, Local, and Institutional Programs
- Financial Aid Contact Information
- Federal Student Financial Aid Penalties for Drug Law Violations
- Institutional Code of Conduct for Education Loans
- Loan Counseling
- National Student Loan Data System
- Private Education Loan Information
- Refund Policy and Requirements for Withdrawal and Return of Federal Financial Aid
- Student Loan Information
- Student Loan Information from the Department of Education

#### Student Outcomes

- Graduation Rates
- Graduate and Professional Education Placement for Graduates
- Job Placement for Graduates
- Retention Rates
- Teacher Preparation Program Report

#### **Voter Registration**

Actual Results of Evaluation

**Use of Evaluation Results** 

Related Items There are no related items.

## **Brief Description**

#### Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

#### Narrative

The Financial Aid Office administers all Title IV Federal Financial Aid Programs including grants, loans, and federal work study. The office administers the state financial aid programs at the institution level. The Financial Aid office acts as a "clearinghouse" for all scholarships. Scholarship recipients are selected by other offices on campus and outside sources, but all are reported to this office.

The Financial Aid Office is located in Suite 144 of Kent Wyatt Hall. The first floor of Kent Wyatt Hall serves as a "one stop shop" for student's interactions with Student Business Services, Financial Aid, Admissions, and the Registrar.

#### Responsibilities and Activities of the Financial Aid Office at Delta State University

- 1. Provide federal and state financial aid applications to students.
- 2. Provide counseling to students and parents with regard to securing funds to pay for their education.
- 3. Under federal guidelines, make federal financial aid awards to students. This would include Pell Grants, FSEOG, Student Loans, & Federal Work Study.
- 4. Serve as a "clearinghouse" for all institutionally awarded scholarships.
- 5. Electronically transmit loan application date to lenders.
- 6. Receive electronic funds from lenders and distribute to appropriate student accounts.
- 7. Electronically return funds to lenders for students who do not enroll, withdraw, or decline funds.
- 8. Provide loan counseling to all students before receipt of their first loan funds.
- 9. Provide loan counseling to all students at graduation or withdrawal.
- 10. Collect income date to verify accuracy of student's financial aid applications data.
- 11. Electronically make corrections to financial aid applications for students.
- 12. Conduct workshops for high school senior and their parents regarding financial aid that is available.
- 13. Attend training sessions 3-5 times a year to ensure we are aware of all changes in federal and state awarding guidelines.
- 14. Receive funds for state scholarships and distribute to appropriate student accounts.
- 15. Report academic data to IHL each semester for all scholarship recipients.
- 16. Have daily contact with lenders regarding private loan applications and disbursement issues.
- 17. Assist Bursar's office with balancing loan funds account.
- 18. Monitor grades of all students receiving financial aid each semester.
- 19. Notify students of financial aid academic probation or suspension status.
- 20. Contact instructors of students with all non-passing grades each semester to determine last date of attendance so that an unofficial withdrawal date can be determined and financial aid funds adjusted if necessary.
- 21. Complete and submit the Fiscal Operations Report and Application to Participate (FISAP) with the assistance of the Accounting office each year to the Department of Education. This secures financial aid funding for the next academic year.
- 22. Meet with lenders on campus that come to share their services with students.
- 23. Provide ad hoc financial aid reports for on and off campus sources as requested.
- 24. Work closely with recruiting and admissions to enroll students.
- 25. Serve as a standing member of the Administrative Staff Council.
- 26. Serve as an officer and/or trainer in the Mississippi Association of Student Financial Aid Administrators. (MASFAA)
- 27. Send letters to all applicants notifying them of date that is required before financial aid awards can be made.
- 28. Send letters to all applicants notifying them of their financial aid awards.
- 29. Maintain student files for five years after a student's late date of attendance.
- 30. Electronically receive and upload to the BANNER system federal financial aid applications for all students who list Delta State as their intended school.
- 31. Create and have printed numerous forms that must either be completed by the student to secure financial data or are sources of information for students.
- 32. Assist students with completing financial aid applications.
- 33. Respond to thousands to inquiries yearly from students and parents by phone, in person, and by e-mail.
- 34. Maintain a yearly filing system of approximately 4000 students with an average of ten new **confidential** documents per student each year.
- 35. Provide a scholarship bulletin board for students in our building.
- 36. Notify financial aid students on academic probation of the services and workshops provided by the Academic Support Lab. Serve as a monitor at these workshops.
- 37. Speak to parents and students at each Orientation session in the summer.

- 38. Staff members serve as instructors in GST emerging scholar's classes.
- 39. Manage the Federal Work Study program on campus. This includes notifying departments of positions, monitoring payroll data, and notifying students of eligibility.
- 40. Make professional judgment decisions, within Title IV guidelines, regarding a student's dependency status.
- 41. Make professional judgment decisions, within Title IV guidelines, regarding changes in student's and parent's income data provided on the federal application.
- 42. Serve as recruiters for Delta State University.
- 43. Work closely with the athletic department to ensure NCAA regulations are being followed with regard to athletic scholarships.
- 44. Implement, manage, and reconcile new required Federal Direct Loan Programs.
- 45. Monitor new Pell Grant lifetime limits as established in 2012.
- 46. Send e-mail notices to students weekly to notify them of loan payments.
- 47. Report Gainful Employment data each year on the NSLDS websit as required.

#### Sources

- B Develop an engaged, diverse, high-quality student population

## Section IV.b

#### Comparative data

Enrollment, CHP, majors, graduation rates, expenditures, trends, etc.

#### Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

## Narrative **Report of Financial Aid Awards for 2011-2012**

Total Aid Accepted A	II Types -	Unduplicated	(As of July	22, 2012)

YEAR	# of Students	Amount
2011-2012	3300	\$ 33,992,487
2010-2011	3354	\$ 34,065,242
2009-2010	3478	\$ 33,335,150
2008-2009	3455	\$ 31,590,476
2007-2008	3395	\$ 29,605,822
2006-2007	3597	\$ 29,003,389
2005-2006	3467	\$ 29,245,409
2004-2005	3449	\$ 25,674,415
2003-2004	3280	\$ 23,880,747
2002-2003	3296	\$ 22,873,375
2001-2002	3151	\$ 20,058,641

Total Title IV Paid	2655	\$ 25,986,548
Total Institutional Scholarships	495	\$ 2,480,425
Total Out of State Scholarships	279	\$ 1,991,924
Total Inst Adm-Outside	174	\$ 730,999
Total State Scholarships	693	\$ 924,926
Total Outside Sources *		\$ 1,424,046
Total Private Loans	78	\$ 453,619
	TOTAL	\$ 33,992,487

\* Total Outside Sources Includes: Americorp, FTA, Housing, MPACT, MS Teacher Fellowship, GI Bill, National Guard Benefits, Vocational Rehabilitation, WIA Books, & Off Campus Scholarships.

#### Loan Information

	# of Students	TOTAL
Subsidized Stafford Loans	2126	\$ 9,479,493
Unsubsidized Stafford Loans	2138	\$ 8,483,925
Parent PLUS Loans	159	\$ 1,015,133
Perkins Loans	120	\$ 259,556
TOTAL Federal		\$ 19,238,107
Loans		
Alternative Private Loans Paid	78	\$ 453,619

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#### Grant and Work Study Information

	# of Students	TOTAL
Pell Grants Paid	1615	\$ 6,321,977
SEOG Paid	180	\$ 100,898
Federal Work Study Paid	248	\$ 325,566
TOTAL Grants & Work Study		\$ 6,748,441
Average Pell Grant	\$ 3914	
Award/Year		

FUND	/Funds # of	Amount	FUND	# of	Scholarship Amount
	Students	Amount		Students	
Academic	397	\$ 578,344	Critical Needs	10	\$ 111,679
Athletic	325	\$ 1,007,831	HELP	13	\$ 66,100
Music	127	\$ 230,917	MTAG	559	\$ 399,100
Foundation	342	\$ 413,224	MESG	23	\$ 55,000
Other Service **	25	\$ 39,226	Nursing	26	\$ 89,500
Dependent	38	\$ 85,924	William Winter	30	\$ 106,000
Honor	51	\$ 95,076	Sum Develop	13	\$ 36,197
Teach for America	9	\$ 5,188	GTS	8	\$ 8,625
VP Scholarship (Lotven)	4	\$ 24,695	Gear Up	11	\$ 52,725
TOTAL		\$ 2,480,425		TOTAL State	\$ 924,926
Out of State					
Academic	69	\$ 537,950			
Alumni	4	\$ 29,400			
Athletic	107	\$ 794,278			
Delta Regional	10	\$ 62,646			
Graduate	39	\$ 233,754			
Music	4	\$ 29,400			
Regional	11	\$ 84,000			
Student Affairs	35	\$ 220,496			
TOTAL OOS		\$ 1,991,924			
InstitutionAdministers					
- Outside Funds					
Hearin Fellows	1	\$ 4,410			
Hearin – Admissions	51	\$ 50,000			
Delta Health Education	18	\$ 131,250			
DHI Leadership (COETC)	8	\$ 220,006			
Graduate – Counseling	13	\$ 117,586			
Professional Nurse Trainee	20	\$ 23,072			
WIA	58	\$ 121,965			
GLOBAL (International Stud)	5	\$ 62,710			
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ΤΟΤΑ	<b>u</b>	\$ 730,999			

\*\* Other Service Includes: Art, SGA, Student Union, Student Editors

# Total Actual cost for a dorm student at Delta State in 2011-2012\$ 12,156(\$ 6868 dorm/meal fee + \$ 5288 tuition)\$ 12,156

#### Estimated cost of attendance for 2011-2012 at Delta State University

Item	Dependent	Independent
Tuition	5288	5288
Books	900	900
Room/Board/Transportation/Miscellaneous	11025	11025
Self Supporting Allowance	-0-	1000
TOTAL	17,213	18,213

## Financial Aid Application Report

	2003- 2004	2004- 2005	2005- 2006	2006- 2007	2007- 2008	2008- 2009	2009- 2010	2010- 2011	2011- 2012
March 1	1037	966	959	924	1158	1167	1234	1468	1682
April 1	2071	1915	1901	1779	2147	2099	2328	2594	2899
May 1	2913	2813	2838	2699	2922	2954	3170	3486	3711
June 1	3560	3513	3645	3457	3575	3502	3892	4244	4486
July 1	4291	4334	4500	4119	4276	4266	4617	4970	5163
August 1	5062	5117	5401	4891	5051	5038	5396	5779	6014
Sept 1	5573	5778	5968	5483	5546	5630	5977	6475	6316
End of Yr	6412	6547	6885	6256	6368	6690	7074	7610	7797

# Section IV.c

# **Diversity Compliance Initiatives and Progress**

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

# Section IV.d

# **Economic Development Initiatives and Progress**

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

# Section IV.e

# Grants, Contracts, Partnerships, Other Accomplishments

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

## Section IV.f

## Service Learning Data

List of projects, number of students involved, total service learning hours, number of classes, faculty involved, accomplishments.

#### Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

# Section IV.g

## Strategic Plan Data

Only use this section if you have strategic plan info to report that is not covered in other areas of your report

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

## Section IV.h

#### **Committees Reporting To Unit**

Each unit includes in the annual plan and report a list of the committees whose work impacts that unit or any other aspect of the university; along with the list will be a notation documenting the repository location of the committee files and records. Committee actions affecting the unit's goals may be noted in other applicable sections of the annual reports. Not required to be included in the unit's annual plan and report, but required to be maintained in the repository location, will be a committee file that includes, for each committee: Mission and by-laws, Membership, Process, Minutes.

#### Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

## Section V.a

# Faculty (Accomplishments)

Noteworthy activities and accomplishments

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

#### Section V.b

## Staff (Accomplishments)

#### Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

# Narrative **Noteworthy activities and accomplishments:**

Financial Aid Director Served on the board of the State Financial Aid Organization (MASFAA) Financial Aid staff member served on the Delta State attendance committee. The following workshops were attended by one or all of the SFA professional/support staff during 2011-**12. These** provided the continued training necessary in new and proposed financial aid regulations.

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MASFAA (State Association) Fall training Financial Aid Officer's Workshops sponsored by USA Group MASFAA Spring Conference Banner Users Group Gulf South Conference Update for Financial Aid Directors

#### Financial Aid staff served as presenters and/or organizers of the following:

Financial Awareness Week – Delta State University College Goal Sunday Financial Aid Workshop at Amanda Elzy High School, Greenwood Financial Aid Workshop at Lee Academy, Clarksdale Financial Aid Workshop at Greenwood High School, Greenwood Financial Aid Workshop at Eastside High School, Cleveland Financial Aid Workshop at Pillow Academy, Greenwood Financial Aid Workshop at Clarksdale High School, Clarksdale Financial Aid Workshop at West Bolivar High School, Rosedale Spoke with visiting high school groups brought in by DSU recruiters Instructors for GST classes on campus

# Section V.c

# Administrators (accomplishments)

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

# Section V.d

# Position(s) requested/replaced with justification

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

# Section V.e

# Recommended Change(s) of Status

## Judgment

 $\hfill\square$  Meets Standards  $\hfill\square$  Does Not Meet Standards  $\hfill\square$  Not Applicable

# Section VI.a

# Changes Made in the Past Year

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable

# Section VI.b

# Recommended Changes for the Coming Year

## Judgment

□ Meets Standards □ Does Not Meet Standards □ Not Applicable