The OIT has reorganized the audio visual loan and event planning department. This effort is in an attempt to leverage economies of scale by having one location for all user service functions. Our goal is to be better organized and more consistent with our support efforts. This effort has been extended to include event planning. As a result, please call the helpdesk at extension 4444 to place your request. The OIT helpdesk will enter a ticket which will allow us to more accurately track the progress of the request. A technician will touch base with the requestor to verify the time of the event and the equipment needed. The OIT is also working to put all this information on the web site, so look for updates moving forward. We appreciate your patience and support with transitioning all event requests to the helpdesk at extension 4444.

Thank you!!

The DSU Web Oversight Committee in conjunction with Sungard Collegis is presenting a training session for the new Delta State Web Site posting tool. Site Builder Tool Kit is the product that will give your web page managers the tools needed to post and update information to the new Delta State Web Site. The web site is scheduled to go live July 1st so we are hopeful that this training will help in the transition process. A letter has been sent to each of the identified web development people asking them to attend one of the two sessions scheduled for May 17th and May 18th. If your department did not receive a letter please let Larkin Simpson know via lsimpson@deltastate.edu by Friday, May 13th.

Thanks!!

Several weeks ago, the OIT in conjunction with Sungard Collegis issued a teaching technology needs assessment. This assessment was a faculty survey which revealed areas of opportunity for training developments. The response to the survey was outstanding as a 60% response rate was realized. This information is truly valuable. This data has already led to the creation of several training seminars that are being taught in the Technology Learning Center. In addition to the training seminars, online resources are being developed. The Faculty Resource Center is an online resource that will center on “best practices” and other helpful information in leveraging technology in teaching. Developments are also progressing with the Technology Learning Center web site located on the OIT website at http://oit.deltastate.edu. Look for future developments to appear here in the very near future. As for the survey and the incentive that was offered for those participating, we held a random drawing and we selected Dorothy Shawhan as the winner. She will be receiving a $50 gift certificate to the Follett Book Store. To everyone who participated in the survey—THANK YOU!!

The OIT is currently working with Cellular South to present a Delta State University smart phone plan. Those of you interested in receiving email, surfing the web, working on data files, and talking on the phone from one device then please be patient while OIT continues to work with Cellular South. OIT has been testing the AudioVox PPC 660 for the past several weeks. The device has performed very well while inside the Cellular South coverage area. Once outside the coverage area, data and web services fall off and the device simply is a cell phone. Cellular South is close to implementing nation wide data and web services. OIT is hopeful that Cellular South will have the nation wide plan in the coming weeks. Additionally, work is being done to present a special pricing package for DSU faculty and staff. We will keep you informed of the progress.