Moving Banner IDs to generated numbers

The project is underway to move the active id in banner away from the Social Security Number to Banner Generated IDs. OIT will assist banner users in fixing any potential issues encountered while testing in PPRD.

Banner Hardware Replacement

The banner hardware is on order. Pieces of the hardware are now starting to arrive. When all hardware is here, installation will begin.

New Student Email System

MAIL, the new student email system has been installed and is now being tested. We hope to rollout the new email system in June.

PPRD database refreshed

Martin, remote DBA for Collegis, refreshed our PPRD database with a more current copy of our production database.

You can insert the current date into a Word document by typing ALT+Shift+D. You can insert the current time by typing ALT+Shift+T. Every time you open or print the document, the date and time will be updated, so don’t use this method if, for example, you’re adding a date that must remain the same, as in a journal entry.


ALT+Shift+T becomes 12:00 PM.

Luigi McMinn Resigns

The Office of Information Technology regretfully announces that Luigi McMinn has decided to pursue a career with SCT/Banner and has left Delta State University. Luigi was a tremendous asset and he will be sorely missed. Luigi is leaving with all of our best wishes for success to him and his family. Moving forward with our support of Banner, the OIT has posted a position and is currently interviewing candidates. Chris Giger and Oliver Nelson will “man the fort” and continue to deliver the highest quality of services regarding Banner. The OIT will also draw on the Collegis corporate partnership for additional support until we can fill Luigi’s position with a permanent team member. OIT requests that all Banner inquiries be directed to the helpdesk via the phone at 4444. This will allow us to document the request and then have the appropriate personnel respond. We appreciate your support and consideration in this matter.—

Thanks!!

Spam continues to propagate

The OIT has been and will continue to work to help provide a system that will dramatically reduce the amount of Spam that reaches the campus. The Gig E Network upgrade will provide several filtering mechanisms that will be deployed for a plethora of security reasons. The conversion to Exchange email and utilization of MicroSoft’s Active Directory will allow OIT to create policies for helping in the fight against Spam. There are many things that you the end user can do to help in the fight against spam. Those items include the following:

• Update your antivirus, if you need help please contact the OIT at 4444.
• Run SpyBot or Adaware on a weekly basis
• Refrain from signing up to mailing lists
• Don’t open attachments with .exe extensions
• Refrain from chain letter propagation

These are just a few good practices that users can undertake to help reduce the amount of Spam one receives. An example of an email that circulated last week with a hidden Trojan was the “Walking Woman” email. This was the email that said “this woman is walking the world for Breast Cancer. Pass her along so she can reach her destination…” If you received this email, you should run the Spybot and Adaware service to remove any potential Trojans that may have resulted from this email. Forwarding this kind of mail may also result in your system become infiltrated with Spyware. Spyware is one method in which spammers are able to send Viagra and Hair Loss email to your mail box. If you are simply overwhelmed with Spam, please notify OIT and we’ll do our best to help you clean your system.

If you have questions or comments feel free to contact Glenn Trammel at 662-846-4840 or email at gtrammel@deltastate.edu

WebCT Helpdesk went live on Monday, April 4, 2005. In the first three weeks of service, we have fielded 36 phone calls. The calls have varied in nature but all were functionality issues or “how to” issues. OIT encourages faculty and students to utilize this resource whenever and from wherever a WebCT utilization question arises.

WEBCT HELPDESK
ON CAMPUS—call 4800
OFF CAMPUS—1-866-264-1465