Internet Explorer/Service Pack 2:

Did another window open up? Check at the bottom of the screen and see if another window labeled iBistro is open. If so, click on it and you should see the following.

Click on the OK.

Now at the top of Internet Explorer click on tools, click on turn off pop-up blocker.

Also, check for the following. **Service Pack 2 pop-up blocker**
Click where it says here, then click on always allow pop-ups from this site.