<table>
<thead>
<tr>
<th>Learning Outcome</th>
<th>Data Collection and Analysis</th>
<th>Results of Evaluation</th>
<th>Use of Evaluation Results</th>
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</thead>
<tbody>
<tr>
<td>What should a graduate in this major know, value, or be able to do at graduation and beyond?</td>
<td>What assessment tools and/or methods will you use to determine achievement of the learning outcome? Describe how the data from these tools and/or methods will be collected. Explain the procedure to analyze the data.</td>
<td>What were the findings of the Analysis Team? List any specific recommendations.</td>
<td>What changes in curriculum, courses, or procedures were made as a result of the program learning outcome assessment process?</td>
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<td>Identifies and uses management core concepts</td>
<td>1) MFT testing will be annually. Students will score in the 50th percentile on the Major Field Achievement Test (MFT). <em>The ETS Field Achievement Test in Business is the U.S. standard benchmarking measure of business core administered to business seniors.</em></td>
<td>The major field test was administered to COB students in 2003-04 and 2004-05. Based on the results, the Dean chose to require the test of all COB students for us as an assessment tool. Data were analyzed by Chair and faculty representative. On average, management majors scored in the 51st percentile of the MFT. Management students performed the best in the areas of Quantitative Business Analysis, Management Core Concepts, and Legal and Social Environment. Results showed weaknesses in the areas of Finance, Economics, Accounting, and International Issues.</td>
<td>Economics professors will be encouraged to continue offering help sessions. Students will be encouraged to review core economics concepts. An International Business and Development track has been added to the Management major providing opportunities for exposure to international concepts. The results will be shared with the Division of Accountancy, Finance, and Computer Information Systems for their review and action.</td>
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<td>2) Employer Survey will be conducted every 5 years beginning spring 2006 using a mail survey. Mailing list will be obtained from MGT graduates, career services and internship records from the past 5 years. Results of a series of</td>
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questions designed specifically to rate knowledge of management core concepts will be tabulated and cross-tabulated. Comparisons will be made with results of Business Graduate Survey. Once a baseline is established, data will be compared to previous years’ results. At least 75% of the employers will report that management majors demonstrate the ability to identify and use management core concepts.

3) Business Graduate Survey will be conducted every 2 years beginning spring 2006 using a mail survey. Mailing list of graduates from the past 5 years will be obtained from Alumni and department records. Results of a series of questions designed specifically to rate knowledge of management core concepts will be tabulated and cross-tabulated. Comparisons will be made with results of Employer Survey. Once a baseline is established, data will be compared to previous years’ results. At least 90% of management majors will report that the College of Business program enhanced their ability to identify and use management core concepts.

This survey is currently in progress. The Division held discussions regarding the survey from 2000-01 to 2004-05. Representatives from each area of study in the Division provided input into the development of the survey in 2005-06.

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<th>4) Management majors complete classes that require the use of management core concepts. Examine course syllabi.</th>
<th>From 2000-01 to 2005-06 Management classes have stressed management core concepts. Students have been required to apply these concepts to assignments, exams, and projects. As of 2005-06 several senior level classes require students to apply these concepts (MGT 327, 484, and 499).</th>
<th>Professors will require students to apply management core concepts when completing assignments and projects, as well as exams. Encouragement will be given to increase the number of such assignments. Faculty will choose from the following instructional methods: guest speakers, cases, written assignments, online components, video lectures, service learning activities, and internet assignments. Faculty will take advantage of faculty development opportunities and will use current text books and instructional materials.</th>
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<td>Demonstrates problem solving, communication, and planning skills necessary for solving management issues.</td>
<td>The major field test was administered to COB students in 2003-04 and 2004-05. Based on the results, the Dean chose to require the test of all COB students for us as an assessment tool. Data were analyzed by Chair and faculty representative. On average, management majors scored in the 51&lt;sup&gt;st&lt;/sup&gt; percentile of the MFT. Management students performed the best in the areas of Quantitative Business Analysis, Management Core Concepts, and Legal and Social Environment. Results showed weaknesses in the areas of Finance, Economics, Accounting, and International Issues.</td>
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2) Majors take classes that require students to use problem solving, communication, and planning skills. Examine course syllabi.

Core Concepts, and Legal and Social Environment. Results showed weaknesses in the areas of Finance, Economics, Accounting, and International Issues.

From 2000-01 to 2005-06 some senior level courses have required students to solve problems through case applications and projects. In 2003-04, online classes allowed additional focus on these skills. In 2005-06, most of the management major classes required use of these skills.

The number of assignments will be increased that require problem solving, communication, and planning skills. Professors will adjust their assignments to reflect the use of these skills by students. Faculty will choose from the following instructional methods: guest speakers, cases, written assignments, online components, video lectures, service learning activities, and internet assignments. Faculty will take advantage of faculty development opportunities and will use current text books and instructional materials.

The feedback from this survey will be analyzed and necessary adjustments will be made to the curriculum to improve the learning process.

3) Employer Survey will be conducted every 5 years beginning spring 2006 using a mail survey. Mailing list will be obtained from MGT graduates, career services and internship records from the past 5 years. Results of a series of questions designed specifically to rate teamwork skills will be tabulated and cross-tabulated. Comparisons will be made with results of Business Graduate Survey. Once a baseline is established data will be compared to previous years’ results. At least 75% of the employers will report that management majors demonstrate problem solving, communication, and planning skills.

This survey will be conducted upon the completion of the Business Graduate Survey. The Division held preliminary discussions regarding the survey in 2004-05. Representatives from each area of study in the Division provided input into the development of the survey in 2005-06.

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4) Business Graduate Survey will be conducted every 2 years beginning spring 2006 using a mail survey. Mailing list of graduates from the past 5 years will be obtained from Alumni and department records. Results of a series of questions designed specifically to rate teamwork skills will be tabulated and cross-tabulated. Comparisons will be made with results of Employer Survey. Once a baseline is established data will be compared to previous years’ results. At least 90% of management majors will report that the College of Business program enhanced their problem solving, communication, and planning skills necessary for solving management issues.

5) At least 80% of management majors will earn credit on The Writing Proficiency Examination.

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60% of management majors passed the Writing Proficiency Examination in 2003-04.

70% of management majors passed the Writing Proficiency Examination in 2004-05.

59% of management majors passed the

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Faculty will require students to complete written assignments such as responding to short answer questions, completing discussion questions on exams, case studies, research papers and online assignments as part of course requirements.
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<th>Faculty will continue to require these assignments and will be encouraged to do more of the same.</th>
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<td>2) Majors take classes that require students to work in teams to complete tasks. Examine course syllabi.</td>
<td>From 2000-01 to 2005-06 some courses have required students to work in teams to solve problems and complete tasks (MGT 327, 499, 695). Beginning In 2003-04, online classes allowed additional focus on these skills.</td>
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